Roadmap to Recovery

BUILDING A WORKFORCE AND SUPPORTING OUR YOUTH
It Takes a Village

https://kera.pbslearningmedia.org/resource/828c0d4d-e255-4177-a9a5-e4d88267df5b/the-providers/

https://www.pbslearningmedia.org/resource/86652a21-bd76-41d9-9e0b-7db3f1fe97e5/the-providers/
Team-Based Relationships

- School-Based Health Centers
- Local School Boards
- School Nurses and Counselors
- Science Teachers
- Student Health Advisory Committees
- County Health Councils
- Local Hospitals
- Community Health Centers and Local Providers
- Higher Education / Academic Centers
- Public Health Offices (DOH)
- Area Health Education Centers (AHEC)
- Public Libraries
- Local First Responders
- School and Youth Clubs – FFA, 4H, STEM programs (MESA), health career
- Farmers Markets, Community Gardens, Ag Extension Offices
Rural Transportation Mobility Hubs
Community-Responsive, Needs-Driven Public Transportation Pilots Using a Local “Hub and Spokes” Model

Community Members
- Female veteran; no car; needs urgent care; lives in Chacon
- Male with two kids, car broke down; needs food pantry; needs housing support; support finding a reasonable mechanic; lives in Thoreau
- Female and male seniors, have car, but cannot drive; needs prescriptions; assistance in reapplying for SNAP; food pantry (soft foods); and dental care; live in Animas

Dispatcher in Local Call Center organizes, schedules, and routes transportation
- Community Health Workers (CHWs) connect individuals in need with existing social and health resources
- Health Extension Agents (HEROs) work with local orgs, policies to create needed resources

UNM: Will train Dispatchers, HEROs, CHWs; Will develop and grow its “Health Mobility Hub” model, will provide Program Evaluation and will mobilize expertise with sustained funding opportunities from all colleges re: SDOH. Roadrunner Food Bank: Will coordinate food distribution with “last mile” deliveries from local transport, expand their statewide transport system to fill other SDOH needs and forge links between this project and statewide consortia addressing SDOH. Medicaid Managed Care Organizations: will contribute to social referral platform, contribute funds to local transportation systems, and assist in funding case workers, CHWs, navigators.

June 2023

Rural veterans transportation

Needs specialized cardiac care at hospital

Albuquerque VA Hospital

Public Health Information

Veterans’ Support Services

Food and meals

Healthcare

Socialization

Prescriptions

Utilities

Incomes

Income

Public Health

Veterans

Information

Healthcare

Socialization

Prescriptions
### Regions Preliminary Inventory

<table>
<thead>
<tr>
<th>Northeast Region</th>
<th>Southeast Region</th>
<th>Southwest Region</th>
<th>Northwest Region</th>
</tr>
</thead>
</table>
| **Guadalupe County Potential Hub Sites**  
San Antonio Clinic  
San Antonio Mainstreet  
Sunrise Clinics  
Eastern Food Bank of New Mexico (Interested in hiring a CHW and United Us)  
In support with health council and senior centers in San Antonio  
Charitable Food Provider: Eastern NM Food Bank, sister food bank to Roadrunner and Meals on Wheels NM  
Transportation Providers: Rural Veterans Transportation and Disabled American Veterans (DAV) Transportation  
Public Health Office: San Antonio  
Rural Hospital: Guadalupe County Hospital  
SBHC: Lion Care Health Center  | **Lea County Potential Hub Sites**  
Nor–Lea Clinics  
PMS Clinics  
Guidance Center of Lea County  
Desert Springs Healthcare  
Cajon Clinic  
Salvation Army  
NM Junior College  
In support with health council and senior centers in Woodward, Eunice, Hobbs, Lovington, and Tatum  
Charitable Food Provider: Roadrunner and Meals on Wheels NM  
Transportation Providers: Hobbs Express, Disabled American Veterans (DAV)  
Transportation, Southwest NM Veteran’s Transportation Network  
Public Health Office: Hobbs  
Rural Hospital: Nor-Lea Hospital District  
SBHC: Eagles Student Health Center and Lovington Student Healthcare Center  | **Luna County Potential Hub Sites**  
Colores United  
Veteran’s Assistance Center  
Columbus Community Center  
Luna Community Center  
Ben Archer  
Domingo Health Center  
In support with health council (maybe interested in Unite Us) and senior centers in Deming  
Charitable Food Provider: Roadrunner and Meals on Wheels NM  
Transportation Providers: Corre Caminos Bus, Disabled American Veterans (DAV)  
Transportation  
Public Health Office: Columbus and Deming  
SBHC: Ben Archer Deming SBHC  | **McKinley County Potential Hub Sites**  
The Community Pantry  
Black Rock Community Center  
Gallup Community Center  
Thoreau Community Center  
Crowpoint Veteran’s Administration  
Unum  
Crowpoint Health Care  
Western New Mexico Medical  | **San Miguel County Potential Hub Sites**  
Bernal Community Center  
El Valle Community Center  
The Samaritan House  
Highlands University  
Sunrise Clinics  
El Centro Family Health  
In support with health council and senior centers in Mosquero, Ribera, and Las Vegas  
Charitable Food Provider: The Food Depot, sister food bank to Roadrunner (Busy of CONNECT utilizing Unite Us/CONNECT piloting SDOH with SYNCRONYS) and Meals on Wheels NM  
Transportation Providers: Park and Ride, We Care, Inc (Medicaid), Chile Express (Medicaid), Meadow City Express, and Rural Veterans Transportation, Disabled American Veterans (DAV) Transportation  
Public Health Office: Las Vegas  
SBHC: West Las Vegas SBHC, Sierra Vista Elementary School, Robertson SBHC, and Pecos Teen Health Center  | **Mora County Potential Hub Sites**  
Mora Valley Community Health Services  
El Centro Family Health  
In support with health council and senior centers in Mora and Wagon Mound  
Charitable Food Provider: The Food Depot, sister food bank to Roadrunner and Meals on Wheels NM  
Transportation Providers: Rural Veterans Transportation and Disabled American Veterans (DAV) Transportation  
Public Health Office: Mora  
SBHC: Mora SBHC  | **Hidalgo County Potential Hub Sites**  
Hidalgo Medical Services (One Degree)  
HMS Animas  
HMS Lordsburg  
Virden Community Center  
Animas Community Center  
In support with health council and senior centers in Lordsburg  
Charitable Food Provider: Roadrunner and Meals on Wheels NM  
Transportation Providers: Corre Caminos, Veterans Services Transportation, Disabled American Veterans (DAV) Transportation  
Public Health Office: Lordsburg  
SBHC: Lordsburg High Wellness Center  | **San Juan County Potential Hub Sites**  
Economic Council Helping Others, Inc. (ECHO, Inc.)  
Bloomfield Community and Family Resource Hub  
Navajo Nation Department for Self Reliance Social and Safety Net Program  
Charitable Churches  
San Juan Regional Medical Center  
Northern Navajo Medical Center  | **Santa Fe County Potential Hub Sites**  
New Mexico Health Network  
McKinley County Health Network  
San Juan County Health Network  
New Mexico SDOH Collaborative: Identify and Capacity-Build Hub Site Support Activities to address SDOH and Inventory SafetyNet Network  | **NM Closed Loop Referral: Capacity-Build on Referral Platform and State-wide Care Network**  
NM Primary Care Council: Capacity-Build and Support on Health Equity Best Practices Federal: In 2023, CMS required all hospitals to screen adult inpatients on 5 social determinants (Housing, Food, Transportation, Utilities, Safety). In 2024, CMS requirements of healthcare that receive federal payment to address SDOH (ICD-10 Z Codes)  
**Southern NM Family Medicine Residency and Center for Health Innovation may provide support on efforts for both counties**  | **Black Rock Community Center**  
**Gallup Community Center**  
**Thoreau Community Center**  
**Crowpoint Veteran’s Administration**  
**Unum**  
**San Juan County Health Network**  
**Northern Navajo Medical Center**  
**PMS Farmington**  | **San Juan Health Partners**  
In support with health council and senior centers in/with Cuédi (Shiprock), Farmington, and Blanco  
Charitable Food Provider: ECHO Inc., sister food bank to Roadrunner and Meals on Wheels NM  
Transportation Providers: Red Apple Transit, ADA Paratransit Dial A Ride, Navajo Transit System, SRMJC Community Van, Farmington Vet Center, Four Corners Transportation, Disabled American Veterans (DAV) Transportation  
Public Health Office: Bloomfield and Farmington  
SBHC: Newcomb SBHC, Dr. Taylor MacKenzie Health Center, Shiprock High School SBHC, NNM Teen Life Center Two At Big Middle School, and Northwest Middle/High SBHC  |
The Role of Every SBHC

- Being a collaborative member of the health care and education community
- Assessing career goals during preventative visits
- Supporting peer health education
- Providing shadowing and clinical rotations
- Connecting youth to other mentors and the health care community
Office for Community Health Role

**Health Extension Regional Offices** - HEROs aim to link University of New Mexico Health Sciences Center programs and resources to rural and underserved communities across the mission areas of education, clinical service, research and health policy with the vision of working with community partners to improve health and health equity throughout the state.

**Community Health Worker Initiatives** – The Community Health Worker Initiatives Unit was created in 2014 as part of the University of New Mexico, Office for Community Health with the mandate to design, implement, and evaluate projects that utilize CHWs as a strategy to increase New Mexican’s well-being, promote health equity, and minimize the negative impacts associated with the social determinants of health.

**Area Health Education Center** - The New Mexico AHEC belongs to a federally funded national network dedicated to growing a diverse health care workforce and serving rural and underserved communities by offering innovative health career curricula to pre-collegiate students.
Health Extension Regional Offices

HERO Agents

• Live in community
• Link local health needs with UNM resources
• Improve local health services and systems
• Encourage youth to finish school and enter health careers
• Recruit and retain a local health workforce
• Bring latest research and health care practices to community
• Strengthen community capacity to address local health problems
Community Health Worker Initiatives

The mission of the CHWI is to contribute to the enhancement and integration of Community Health Workers (CHWs) into the NM workforce in an effort to increase health equity.
Clinical Rotation Coordination Pilot – “Bursting the Bottleneck in the Funnel”

Elementary
Middle School
High School
Undergraduate/Pre-Health Professional Student
Graduate/Health Professional Student
Licensed Health Professional

Sowing many seeds yields the best HARVEST
Health Care Workforce Multipliers

Providers

Health Professional Students

High School Peer Health Educators

Middle and Elementary School Students

Pyramiding “WE”llness!