



IMPROVING HEALTH AND  
MENTAL HEALTH IN SCHOOLS

**National  
Quality  
Initiative**



## **Frequently Asked Questions**

### **SCHOOL-BASED HEALTH CENTER NATIONAL QUALITY INITIATIVE (NQI) COLLABORATIVE IMPROVEMENT AND INNOVATION NETWORK (COIN)**

#### **1. Can I participate?**

Teams in ANY state or territory can apply (including Washington, D.C. and tribal SBHCs). We welcome applications from states that were part of the first NQI COIN; the participating cohort of SBHCs in this second generation, however, should be different from the first.

#### **2. How long is the COIN and how frequent are the gatherings? How many are in-person and how many are virtual? Are there any expectations around virtual participation?**

The COIN aligns with the 2019-20 school year. In September, two representatives from each state team will join us for a national leadership launch in DC. We will follow-up that meeting with site visits to each state for a statewide kick-off meeting. We will then convene monthly from October-June via video-conference, which, with the support of experts in quality improvement methods and clinical quality improvement, will provide opportunities for participants to share promising strategies and troubleshoot challenges. Each participant will be required to join by webcam.

#### **3. Can I participate if my state does not have a commitment from Medicaid?**

Although Title V and Medicaid are required stakeholders, a formal commitment from these partners is not required by the application deadline. For the teams without relationships with Medicaid and Title V at the start of the COIN, one of the goals will be to build and strengthen these relationships. Contact the Alliance if you want assistance in identifying contacts at your state Medicaid or Title V Office.

#### **4. Why is the state affiliate not a required member of the COIN team?**

Not every state has a school-based health care membership association. We expect the COIN team to include these state-level organizations where they exist. State affiliates may serve as the state-level COIN champion and team lead.

#### **5. What if our state doesn't have a state SBHC membership/advocacy organization? Who are you expecting to lead the state team?**

The champion may be a representative of state government (i.e., public health, education, Medicaid), or other state-level entities such as the primary care association. The NQI COIN champion(s) will serve as the team lead and should have experience providing technical assistance to SBHCs.

**6. What is a Title V agency?**

Title V refers to the state agency responsible for overseeing federal block grant programs (Title V of the federal Social Security Act) that promote and improve the health and well-being of mothers and children.

**7. Will sites be required to have behavioral/mental health providers?**

We will prioritize the selection of SBHC with both primary care providers and behavioral health professionals as part of the onsite clinical team.

**8. Do you have any recommendations for identifying if my state or local teams are applying?**

Contact the Alliance and we will help!

**9. Will SBHC sites be required to document all five measures during the CoIIN?**

Sites are encouraged to participate and report on the measures that are possible; however, we understand that you may focus your QI on a specific measure during the CoIIN.

**10. Is there any financial compensation for participating?**

There is no direct funding but there are many benefits to participation:

- One 2-day in-person, kick-off learning session in the Washington D.C. region (with funding to support travel and accommodations for two team members per state)
- One 1-day in-person learning session in your state (\$500 stipend per state)
- Three virtual learning sessions opportunities
- Extensive, ongoing professional development, expert training, coaching and technical assistance provided at no cost by national experts and peers participating in the collaborative
- Training and technical assistance to support online data collection and reporting (the portal is available for continued access after the CoIIN).
- Access to an extensive array of quality improvement materials for use in CoIIN.

**11. What is the time commitment for participating SBHCs?**

<b>MONTHLY TIME COMMITMENT PROJECTION – approximately 3.0 hours per month</b>		
<b>Topic</b>	<b>Date</b>	<b>Projected Time</b>
Weekly internal SBHC huddles	Oct – Nov	0.25 hour per month
Data entry	Oct – Nov	1 hour per month
Check in with state champion ahead and review data of each month’s call	Oct - Nov	0.25 hour per month
Action Period Calls & Learning Sessions	Oct-Nov	1.5 hours per month

**12. The state champion should have experience providing technical assistance to SBHCs. As an emerging affiliate with a very new organization, are we ineligible?**

The Alliance encourages new affiliates to apply, and will provide (at no cost) training, coaching, and technical assistance by national experts and peers to support participation.

**13. What is the time commitment for the state champion?**

<b>MONTHLY TIME COMMITMENT PROJECTION – approximately 2.5 hours per month</b>
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<b>Topic</b>	<b>Date</b>	<b>Projected Time</b>
Check in with participating SBHCs and review data ahead of each month's call	Oct - Nov	1 hour per month
Action Period Calls & Learning Sessions	Oct-Nov	1.5 hours per month
<b>MISCELLANEOUS TIME COMMITMENT PROJECTION - variable</b>		
<b>Topic</b>	<b>Date</b>	<b>Projected Time</b>
Welcome & Orientation Webinar	August 22, 2019	1 hour
National Leadership launch meeting	September 23 & 24, 2019	2 days
In-Person State Kick Off	Full-day TBD (Sept or Oct)	8 hours + prep time with Alliance
Community of Practice	Quarterly	1 hour
Miscellaneous (planning and work time with your state level team)	TBD	TBD

For questions, please contact Paula Fields, Assistant Director of Programs, at [pfields@sbh4all.org](mailto:pfields@sbh4all.org).