Learn How to View and Use Your New and Improved 2017-18 NQI Reports

February 14, 2019
We Believe...

In the transformational power of the health and education intersection

HEALTHY STUDENTS
make better learners
Reminders

• All attendees are in listen-only mode.
• We want to hear your questions! To ask a question during the session, use the Q&A tool that appears on the bottom your control panel.
• Please complete evaluation poll questions at the end of the presentation.
Webinar Archives

• Quality Counts: How to Download and Use Your 2016-17 NQI Reports and Prepare for 2017-18 Reporting

• Hallways to Health 4-Part Webinar Series

• Youth-Led 2-Part Webinar Series

• Build Your SDOH Roadmap for Children and Adolescents

http://www.sbh4all.org/webinars
Today’s Presenters

Hayley Love, PhD, MSc
Director of Research and Evaluation
AGENDA

• Brief overview of National Quality Initiative (NQI)
• 2017-18 School Year NQI participation
• Demo of NQI Reporting System
• Common Errors and Opportunity to Revise Data
• How to use the reports
• Three ways you can get more involved with the NQI
• Questions
OVERVIEW OF NATIONAL QUALITY INITIATIVE (NQI)
What is the National Quality Initiative (NQI) and Quality Counts?
Challenging the SBHC field to adopt, report, and improve on a set of standardized performance measures
What does this make possible for us?
Improve quality

compare

align
SBHCs to voluntarily adopt and report performance measures
Important Sensitive Feasible Usable
Core performance measures for SBHCs

- Annual well child visit
- Annual risk assessment
- BMI screening and nutrition/physical activity counseling
- Depression screening
- Chlamydia screening
Nationwide adoption and scale up
2017-18 SCHOOL YEAR PARTICIPATION
2017-18 School Year

850 SBHCs

# of visits and # of unduplicated clients
2017-18 School Year

648 SBHCs

Reported one or more performance measures
DEMO OF NQI REPORTING SYSTEM
Click below to generate reports for...

**ONE SBHC**

- Compare one SBHC's data to state and national averages
- Compare one SBHC's data from one year to another

**MULTIPLE SBHCs**

- Compare multiple SBHCs' data to state and national averages
- Compare multiple SBHCs' data from one year to another

Quality Counts

- Initiative Overview
- Measure Definitions
- Report/Edit Data
- Video Tutorials – Coming soon
- Data Privacy and Security Policy
- Clinical Performance Measures Toolkit
- Ask a question
COMMON ERRORS AND REVISING DATA
# OF UNDuplicated CLIENTS EXCEEDS THE # OF VISITS

<table>
<thead>
<tr>
<th>CLIENT AND VISIT DATA</th>
<th>Total # of visits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

Indicate the total number of visits of any type provided to clients during the school year. These visits can include drop-in or scheduled face to face or telemedicine visits for physical health, behavioral health, oral health, first aid or triage, group services, health education, etc. Each client may have multiple visits to the SBHC program.

Indicate the number of unduplicated clients who had at least one visit of any type to the SBHC during the school year...

<table>
<thead>
<tr>
<th>In total</th>
<th>Total # of unduplicated clients</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>527</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>By gender</th>
<th>Male</th>
<th>Female</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>By age</th>
<th>Ages 0-2</th>
<th>Ages 3-11</th>
<th>Ages 12-17</th>
<th>Ages 18-21</th>
<th>Ages 22 and over</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

THE TOTAL # OF UNDuplicated CLIENTS IS GREATER THAN THE TOTAL # OF VISITS
# OF CLIENTS BY AGE AND GENDER DO NOT ADD UP TO TOTAL # OF UNDUPPLICATED CLIENTS

<table>
<thead>
<tr>
<th>CLIENT AND VISIT DATA</th>
<th>Total # of visits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3345</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

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Indicate the number of unduplicated clients who had at least one visit of any type to the SBHC during the school year...

<table>
<thead>
<tr>
<th>In total</th>
<th>Total # of unduplicated clients</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>815</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>By gender</th>
<th>Male</th>
<th>Female</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>380</td>
<td>393</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
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</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>0</td>
<td>N/A</td>
</tr>
</tbody>
</table>

THE TOTAL # OF UNDUPPLICATED CLIENTS BY GENDER AND THE TOTAL # OF UNDUPPLICATED CLIENTS BY AGE DOES NOT SUM TO TOTAL # OF UNDUPPLICATED CLIENTS
MISSING CLIENTS BY AGE DATA

### CLIENT AND VISIT DATA

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<table>
<thead>
<tr>
<th>Total # of visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>970</td>
</tr>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

Indicate the number of unduplicated clients who had at least one visit of any type to the SBHC during the school year...

<table>
<thead>
<tr>
<th>In total</th>
<th>Total # of unduplicated clients</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>262</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

By gender

<table>
<thead>
<tr>
<th></th>
<th>Male</th>
<th>Female</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

By age

<table>
<thead>
<tr>
<th>Ages 0-2</th>
<th>Ages 3-11</th>
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<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

IF THIS DATA IS MISSING IT IS NOT POSSIBLE TO CALCULATE THE WELL CHILD OR BMI CALCULATIONS
REPORTED OVER 100% ON A MEASURE

### CLIENT AND VISIT DATA

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Indicate the number of unduplicated clients who had at least one visit of any type to the SBHC during the school year...

<table>
<thead>
<tr>
<th>Total # of visits</th>
<th>1550</th>
<th>N/A</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Total # of unduplicated clients</th>
<th>602</th>
<th>N/A</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>By gender</th>
<th>Male</th>
<th>Female</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>553</td>
<td>240</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>By age</th>
<th>Ages 0-2</th>
<th>Ages 3-11</th>
<th>Ages 12-17</th>
<th>Ages 18-21</th>
<th>Ages 22 and over</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A</td>
<td>14</td>
<td>150</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### PERFORMANCE MEASURES

Indicate the number of unduplicated SBHC clients, during the school year, who:

**Annual Well Child Visit**

Were ages 0-21 years and had at least one comprehensive well-child visit provided by the SBHC.

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

Weren't ages 0-21 years and had at least one comprehensive well-child visit provided by non-SBHC providers.

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

THE SUM OF THE DATA FOR THE NUMERATOR EXCEEDS THE SUM OF THE DATA FOR THE DENOMINATOR
Select the data for comparison to include in the report:

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>State average</td>
<td></td>
<td></td>
</tr>
<tr>
<td>National average</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Select at least one performance measure:

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Well-Child Visit (WCV)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BMI Screen &amp; Nutrition and Physical Activity Counseling (BMI)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depression Screening and Follow-Up (DEP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chlamydia Screen - Females (CHL F)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BMI Screen ≥35% &amp; Nutrition and Physical Activity Counseling (BMI ≥35%)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chlamydia Screen - Males (CHL M)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select All</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

View how your SBHC's performance measures compare to the averages of other SBHCs participating in your state and across the country.²

² Data may not appear in the bar chart if an SBHC reports inaccurate or incomplete data (i.e., over 100% for the measure or missing values for the denominators). You can return to the data portal to edit your data.

Save or Print Report
Thank you for joining the Quality Counts movement! Here you can report your performance measure data and create a free, customized report that shows YOUR SBHC program’s data and how you compare to participating SBHC programs nationwide.

Click here to:
ENTER CLINICAL PERFORMANCE MEASURE DATA

Click here to:
DOWNLOAD YOUR REPORT

View Sample Report
Today-March 15, 2019
You can enter the portal and revise your data
HOW TO USE YOUR REPORTS FOR IMPROVEMENT AND ADVOCACY
SBHC providers and administrators

IMPROVEMENT

Describe impact of SBHCs to health and education audiences

Build relationships with MCOs

Advocacy

Grant writing
“I just downloaded the reports for our sites and they are AMAZING. They will be great to share with stakeholders. In fact, I am presenting the reports to the State School Board next month!”

SBHC Executive Director, NC

“The SBHCs in our organization are leading the way on some of the quality metrics and it’s great to see how our SBHCs compare to national and federal averages. I know our organization's leadership especially enjoyed seeing how our SBHCs compared to others nationally, and I think it’s been helpful for the teams to see how they rank as well.”

SBHC Program Manager, WA
State affiliates and departments of health or education that fund SBHCs

Describing impact of SBHCs to maintain/increase funding

Compare SBHCs; identify strengths and areas for improvement
Percentage of unduplicated SBHC clients ages 0-21 years who had a well-child visit

- **SBHC A**
  - My SBHC: 48%
  - State Average: 44%
  - National Average: 47%

- **SBHC B**
  - My SBHC: 43%
  - State Average: 44%
  - National Average: 47%

- **SBHC C**
  - My SBHC: 36%
  - State Average: 44%
  - National Average: 47%

- **SBHC D**
  - My SBHC: 44%
  - State Average: 44%
  - National Average: 47%

VIEW HOW MULTIPLE SBHCs COMPARE TO ONE ANOTHER AND TO STATE AND NATIONAL AVERAGES

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*Data may not appear in the bar chart if an SBHC reports inaccurate or incomplete data (i.e., over 100% for the measure or missing values for the denominators). You can return to the data portal to edit your data.*
WAYS TO GET MORE INVOLVED WITH THE NQI
Use our Clinical Performance Measure Toolkit to view promising strategies for improvement, case examples, and FAQs
Quality Counts: Clinical Performance Measures QI Toolkit

Why These 5 Measures?

- Well-Child Visit
- Annual Risk Assessment
- BMI Assessment & Nutrition / Physical Activity Counseling
- Depression Screening & Follow-Up
- Chlamydia Screening

Report Your Measures
Join a CoLIN!
Join the National Quality Initiative

COLLABORATIVE IMPROVEMENT AND INNOVATION NETWORK (CoIIN)

Engage a team of collaborators in your state to improve quality and sustainability of school health care and comprehensive school mental health.
RFA ANNOUNCEMENT: EARLY APRIL 2019
CoIIN BEGINS: LATE SUMMER/FALL 2019
Report performance measurement data annually
June-December 2019

Report for the 2018-19 school year
Annual Twitter Chat – Thursday, February 21, 2019 at 2:00 PM EST

https://www.sbh4all.org/school-health-care/awareness-month/
2019

GIVING ALL YOUNG PEOPLE A CLEAN BILL OF HEALTH
Questions?

Please enter your questions into the “Chat” box of the Zoom control window.
Contact information:

• Hayley Love: hlove@sbh4all.org

or visit: sbh4all.org
Thank You!

Additional Questions? Contact us at: info@sbh4all.org