Quality Counts: How to Download and Use Your 2016-17 NQI Reports and Prepare for 2017-18 Reporting
Help Us Count!

Are you joining as a group?

If you are viewing as a group, go to the “Chat” icon and type in the name of the person registered and the total number of additional people in the room.

e.g., Tammy Jones +3

This will help us with our final count. Thank you!
Reminders

• All attendees are in listen-only mode.
• We want to hear your questions! To ask a question during the session, use the “Q&A” icon that appears on your Zoom toolbar.
• Please complete evaluation poll questions at the end of the presentation.
Webinar Archives

• Mapping Tool Introduction
• Findings from the 2013-14 Census
• Policy & Advocacy

• Confidentiality in School-Based Health Care
• Vision Screening 101
• School-Based Health Alliance Tools

http://www.sbh4all.org/webinars
Today’s Presenters

Hayley Love

Samira Soleimanpour
Agenda

1. What is the National Quality Initiative and Quality Counts?
2. How to access and use the reports
3. Initial feedback on reports
4. Common challenges and errors in reporting
5. How to set improvement targets
6. How to prepare to report data for the 2017-18 school year
7. Questions
What is the National Quality Initiative (NQI) and Quality Counts?
Challenging the SBHC field to adopt the first ever set of standardized performance measures
What does this make possible for us?
Improve quality
100% SBHCs to voluntarily adopt and report performance measures
Core performance measures for SBHCs

- Annual well child visit
- Annual risk assessment
- BMI screening and nutrition/physical activity counseling
- Depression screening
- Chlamydia screening
National scale up
2016-17 School Year

~600
<table>
<thead>
<tr>
<th>State</th>
<th># SBHC programs Reporting</th>
<th>State</th>
<th># SBHC programs Reporting</th>
<th>State</th>
<th># SBHC programs Reporting</th>
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<tbody>
<tr>
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<td>Pennsylvania</td>
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<td>District of Columbia</td>
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<td>Minnesota</td>
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<td>South Carolina</td>
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<td>Delaware</td>
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<td>Missouri</td>
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<td>Tennessee</td>
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<tr>
<td>Florida</td>
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<td>Mississippi</td>
<td>28</td>
<td>Texas</td>
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<tr>
<td>Georgia</td>
<td>8</td>
<td>Montana</td>
<td>1</td>
<td>Utah</td>
<td>2</td>
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<tr>
<td>Iowa</td>
<td>3</td>
<td>North Carolina</td>
<td>17</td>
<td>Washington</td>
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<tr>
<td>Illinois</td>
<td>9</td>
<td>Nebraska</td>
<td>6</td>
<td>West Virginia</td>
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<tr>
<td>Indiana</td>
<td>2</td>
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</tbody>
</table>
YOU can download a report to view an SBHC program’s data and compare it to others in the state and nationally.
NATIONAL QUALITY INITIATIVE REPORT

Name of SBHC:
SBHC City and State:
Name of Primary SBHC Sponsoring Organization:
Report Timeframe: 2015-17 School Year

View how your SBHC’s performance measures compare to the averages of other SBHCs participating in your state and across the country.¹

![Bar chart showing performance measures comparison]

Legend:
- WCV: Well-Child Visit
- RA: Annual Risk Assessment
- BMI: BMI Screen & Nutrition and Physical Activity Counseling
- BMI≥85%: BMI Screen ≥85% & Nutrition and Physical Activity Counseling
- DEP: Depression Screening and Follow-Up
- CHL (M): Chlamydia Screen - Males
- CHL (F): Chlamydia Screen - Females

¹Data may not appear in the bar chart if an SBHC reports inaccurate or incomplete data (i.e., over 100% for the measure or missing values for the denominators).

For more information about the School-Based Health Alliance's National Quality Initiative, visit www.sbh4all.org.
# NATIONAL QUALITY INITIATIVE REPORT

<table>
<thead>
<tr>
<th>Performance Measures</th>
<th>My SBHC</th>
<th>State Average</th>
<th>SBHC Comparison to State Average</th>
<th>National Average</th>
<th>SBHC Comparison to National Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Comprehensive Well-Child Visit</td>
<td></td>
<td>(n=34)&lt;sup&gt;2&lt;/sup&gt;</td>
<td>(n=475)&lt;sup&gt;3&lt;/sup&gt;</td>
<td></td>
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</tr>
<tr>
<td>Percentage of unduplicated SBHC clients who had at least one comprehensive well-child visit with a primary care practitioner or an OB/GYN practitioner during the school year, regardless of where exam was provided, including documentation of: Health and developmental history AND Physical exam AND Health education/anticipatory guidance</td>
<td>48%</td>
<td>21%</td>
<td>↑</td>
<td>43%</td>
<td>↑</td>
</tr>
<tr>
<td>Annual Risk Assessment</td>
<td></td>
<td>(n=34)</td>
<td>(n=392)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percentage of unduplicated SBHC clients with ≥1 age-appropriate annual risk assessment during the school year</td>
<td>20%</td>
<td>25%</td>
<td>↓</td>
<td>43%</td>
<td>↓</td>
</tr>
<tr>
<td>Percentage of unduplicated SBHC clients ages 12 and over with ≥1 age-appropriate annual risk assessment during the school year (if available)</td>
<td>0%</td>
<td>24%</td>
<td>↓</td>
<td>46%</td>
<td>↓</td>
</tr>
<tr>
<td>BMI Screening and Counseling for Nutrition and Physical Activity</td>
<td></td>
<td>(n=22)</td>
<td>(n=274)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percentage of unduplicated SBHC clients aged 3-20 years with documentation of the following at least once during the school year: BMI percentile AND Counseling for nutrition AND Counseling for physical activity</td>
<td>0%</td>
<td>69%</td>
<td>↓</td>
<td>56%</td>
<td>↓</td>
</tr>
</tbody>
</table>

For more information about the School-Based Health Alliance's National Quality Initiative, visit www.sbh4all.org.
How to download a report
HEALTHY MINDS AND BODIES

February School-Based Health Care Awareness Month

www.sbh4all.org
Welcome to the User Menu, Hayley Lofink Love.

View Your Profile | Member Status: Active

Administration Tools
- Abstract Administration
- Convention Administration
- General Administration (Memberships, Donations, and Lists for Staff)
- WordPress Dashboard

User Tools
- Search - Individuals and Organizations
- The Blueprint
- Technical Assistance Log
- Cost Survey
- NQI Monthly Data Portal
- Census Portal
- SOH Data Portal
- NQI Data Portal

Your Dashboard
- Board of Directors
- Members
- Telemedicine

SELECT NQI DATA PORTAL
Report Your Measures and Download Reports

Thank you for joining the Quality Counts movement! Here you can report your SBHC program(s) performance measure data and create a free, customized report that shows your SBHC program's data and how you compare to participating SBHC programs nationwide.

Contact research@sbh4all.org with questions.

To make reporting the measures as efficient as possible for you, we have added them as a component of the 2016-17 National School-Based Health Care Census portal.

Click here to:
ENTER PERFORMANCE MEASURE DATA

Click here to:
DOWNLOAD YOUR REPORT

View Sample Report
1. Select the SBHCs to include in this report:
   - Include all participating SBHCs in my state (Yes/No)
   - Include all participating SBHCs in the country (Yes/No)

2. Select the performance measures you would like to include in the bar chart:
   - Well-Child Visit
   - Annual Risk Assessment
   - BMI Screen & Nutrition and Physical Activity Counseling
   - BMI Screen ≥85% & Nutrition and Physical Activity Counseling
   - Depression Screening and Follow-Up
   - Chlamydia Screen - Males
   - Chlamydia Screen - Females

[Run Report]
View how your SBHC’s performance measures compare to the averages of other SBHCs participating in your state and across the country.¹

VIEW HOW SBHC PROGRAM COMPARES TO STATE AND NATIONAL AVERAGES

¹Data may not appear in the bar chart if an SBHC reports inaccurate or incomplete data (i.e., over 100% for the measure or missing values for the denominators).

For more information about the School-Based Health Alliance’s National Quality Initiative, visit www.sbh4all.org.
# National Quality Initiative Report

## Performance Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>My SBHC</th>
<th>State Average</th>
<th>SBHC Comparison to State Average</th>
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<td>24%</td>
<td>↓</td>
<td></td>
<td></td>
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<tr>
<td><strong>BMI Screening and Counseling for Nutrition and Physical Activity</strong></td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Percentage of unduplicated SBHC clients aged 3-20 years with documentation of the following at least once during the school year: BMI percentile AND Counseling for nutrition AND Counseling for physical activity</td>
<td>0%</td>
<td>0%</td>
<td>↓</td>
<td></td>
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</tr>
</tbody>
</table>

For more information about the School-Based Health Alliance’s National Quality Initiative, visit www.sbh4all.org.
Congratulations! You are among the first programs to adopt and report the national school-based health care performance measures.

The National Quality Initiative (NQI) is about working together to improve the quality of services delivered to children and adolescents in school-based health care programs. Our goal is to support you in identifying areas for improvement and share strategies that will put you on the best course to achieve your aims. On the following pages, you will see your data and how your school-based health center (SBHC) compares to averages of others in your state and in the country participating in the initiative. We encourage you to use the data to set targets for improvement. Below we outline key strategies for improving each of the measures. For more information, visit: [http://www.sbh4all.org/resources/quality-counts/](http://www.sbh4all.org/resources/quality-counts/)

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Strategies for Improvement</th>
</tr>
</thead>
</table>
| **Annual Well Child Visit** | • Convert acute care visits to comprehensive well child visits as time permits.  
                                 • Convert sports physicals into comprehensive well child visits by including age-appropriate components, including preventive services.  
                                 • Implement an electronic health record (EHR) tickler system to identify students due for well child visits.  
                                 • Work in partnership with school staff (school nurse or social worker) and parents to identify students who miss a well child visit and schedule visits at the SBHC.  
                                 • Document well child visits that happen outside of the SBHC; create a local use procedure code for payment for clients receiving well child visits outside of the SBHC. |
| **Annual Risk Assessment**  | • Conduct a risk assessment at every new patient visit, then annually thereafter.  
                                • Deliver a risk assessment as part of other SBHC visits, such as the well-child visit.  
                                • Identify SBHC clients with documentation of a well-child visit in the previous 12 months but no risk assessment documentation. Schedule risk assessments with these clients.  
                                • Work collaboratively with school administration to complete risk assessments of all students, if the SBHC has the ability to complete follow-up.  
                                • Use an electronic tool such as a tablet or computer to screen for risk behaviors with results available to both the medical and behavioral health providers. |
Initial feedback on reports
“The report is beautiful - I'm so excited we have access to this sort of data! Thank you for all of the work you do and for making this work a collaborative process.” **SBHC Executive Director, CO**

“I just downloaded the reports for our sites and they are amazing. They will be great to share with stakeholders. In fact, I am presenting to the State School Board next month and wondered if it is possible to show our reports with state and national comparisons?” **SBHC Executive Director, NC**
“Our organization is looking at quality metrics and reporting data to UDS. The SBHCs in our organization are leading the way on some of the quality metrics because of our work with CoIN and it is great to see how our SBHCs compare to the national and federal averages. I know our organization's leadership enjoyed seeing how our SBHCs compared to others nationally. I think it is helpful for the teams to see how they rank as well.” **SBHC Program Manager, WA**
How could you see yourself using the reports?

(Please share response in chat box)
Have you downloaded a report yet?
"I am having trouble downloading my report. I get an error message." Several SBHC programs

"The report doesn’t have any data in it, but I reported for my SBHC." SBHC program, Washington, D.C.
Common errors in reporting
Client data errors

- Total number of unduplicated clients served not reported or differed from Census reporting
Client data errors

- Clients by age data were not reported
- Total number of clients by age and total number of unduplicated clients served differed significantly
Measure component errors

• Missing either the numerator or denominator needed for performance measure calculations (partial data)

• Calculations resulted in percentages that exceeded 100% (indicating possible duplicate client counts)
How to set an improvement target
Review national averages for SBHC programs and national child health quality measurement frameworks
<table>
<thead>
<tr>
<th>Measure Definition*</th>
<th>Preliminary Data on SBHCs Nationwide (n=475)</th>
<th>National Comparison</th>
</tr>
</thead>
</table>
| % unduplicated SBHC clients with ≥1 comprehensive well-care visit with a primary care practitioner or OB/GYN during the school year, regardless of where exam was provided, including documentation of:  
  • Health and developmental history AND  
  • Physical exam AND  
  • Health education/ anticipatory guidance | 43% | 44%** |

NOTE: SBHC data are preliminary and represent approximately 20% of SBHC programs nationwide.  
*HEDIS: http://www.ncqa.org/portals/0/Adolescent%20Well-Care%20Visits.pdf  
<table>
<thead>
<tr>
<th>Measure Definition</th>
<th>Preliminary Data on SBHCs Nationwide (n=392)</th>
<th>National Comparison</th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk Assessment</td>
<td>% unduplicated SBHC clients with ≥1 age-appropriate annual risk assessment during the school year</td>
<td>43%</td>
</tr>
</tbody>
</table>

NOTE: SBHC data are preliminary and represent approximately 20% of SBHC programs nationwide.
<table>
<thead>
<tr>
<th>Measure Definition*</th>
<th>Preliminary Data on SBHCs Nationwide (n=274)</th>
<th>National Comparison**</th>
</tr>
</thead>
</table>
| Body Mass Index Screening and Counseling on Nutrition AND Physical Activity | Percentage of unduplicated SBHC clients aged 3-20 years with documentation of the following at least once during the school year:  
• BMI percentile AND  
• Counseling for nutrition AND  
• Counseling for physical activity | 56% | 63% |

NOTE: SBHC data are preliminary and represent approximately 10% of SBHC programs nationwide.
* Centers for Medicare and Medicaid Services’ Stage 2 of Meaningful Use EHR Incentive Programs; HRSA Bureau of Primary Health Care’s Health Center Uniform Data System; US Preventive Services Task Force
<table>
<thead>
<tr>
<th>Measure Definition*</th>
<th>Preliminary Data on SBHCs Nationwide (n=133)</th>
<th>National Comparison**</th>
</tr>
</thead>
</table>
| **Depression Screening and Follow-up** | | 60%  
<p>| | (includes adults) |  |
| Percentage of unduplicated SBHC clients aged $\geq 12$ years with documentation of the following at least once during the school year: | | 92% |
| • Screened for clinical depression using an age appropriate standardized tool AND | |  |
| • Follow-up plan documented if positive screen | |  |</p>
<table>
<thead>
<tr>
<th>Measure Definition*</th>
<th>Preliminary Data on SBHCs Nationwide</th>
<th>National Comparison**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chlamydia Screening</td>
<td>Percentage of unduplicated SBHC clients (male or female) identified as sexually active who had ≥1 test for Chlamydia documented during the school year</td>
<td>60% female (n=153)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>47% male (n=153)</td>
</tr>
</tbody>
</table>

NOTE: SBHC data are preliminary and represent approximately 10% of SBHC programs nationwide.

*MEDIS: [http://www.ncqa.org/portals/0/Adolescent%20Well-Care%20V/sits.pdf](http://www.ncqa.org/portals/0/Adolescent%20Well-Care%20V/sits.pdf)

Other approaches to selecting an improvement target

- Form an improvement team with your colleagues and select one measure to focus on rather than all five
- Select a target that is higher than your numbers for the 2016-17 school year
How to prepare for 2017-18 school year reporting
Join us!
SBHCs can report performance measurement data annually
From June – December 2018 the Alliance will reopen the portal
About the Performance Measures: Quality Counts Initiative

When young people access essential health services in schools, they have a greater likelihood of being healthy, safe, engaged, and ready to learn. The School-Based Health Alliance is challenging the school-based health care (SBHC) field to voluntarily adopt and report standardized the following five performance measures, which align with national child quality best practices and showcase how they are providing these essential services:

1. Annual well-child visits
2. Annual risk assessments
3. Body mass index (BMI) assessments and nutrition and physical activity counseling
4. Depression screenings and follow-up plan for positive screens
5. Chlamydia screenings
Review definitions
Learn promising strategies

View tips to set up EHR
Learn what data is being collected and how privacy is protected
Questions?
Contact us:

hlove@sbh4all.org

ssoleimanpour@sbh4all.org

or visit: sbh4all.org
BECOME A MEMBER!

www.sbh4all.org/membership
REGISTRATION NOW OPEN!

2018

INDIANAPOLIS, INDIANA / JUNE 24-27

JOIN US!

National School-Based Health Care Convention

JW Marriott Indianapolis
10 S West Street
Indianapolis, IN 46204

www.sbh4all.org/convention