Strategies for Solving School Oral Health Consent Challenges

November 2, 2017
Help Us Count!

Are you joining as a group?

If you are viewing as a group, go to the “Chat” icon and type in the name of the person registered and the total number of additional people in the room.

e.g., Tammy Jones +3

This will help us with our final count. Thank you!
Reminders

• All attendees are in listen-only mode.
• We want to hear your questions! To ask a question during the session, use the “Chat” icon that appears on your Zoom toolbar.
• Please complete evaluation poll questions at the end of the presentation.
Webinar Archives

- Mapping Tool Introduction
- Findings from the 2013-14 Census
- Policy & Advocacy
- Confidentiality in School-Based Health Care
- Vision Screening 101
- School-Based Health Alliance Tools

http://www.sbh4all.org/webinars
DENTQUEST FOUNDATION ORAL HEALTH 2020 GOAL

Oral health incorporated into the primary education system
Oral Health in School Systems

Target

10 of the largest school districts have oral health incorporated into their systems
Today’s Presenters

Kimberly Bartolomucci
Mary Pat Burgess
Katheryn Stafford-Hudson
Georgia Famuliner
SCHOOL-BASED DENTAL PROGRAM
A division of the South Carolina Non-Profit

Welvista
Hope and wellness for the uninsured.
Our Mission

Welvista provides access to medications and limited pediatric dental services to the under served people in South Carolina
Smiles for a Lifetime Program Review

Total number of school districts served: 5

Total number of schools served: 26

Grades served: K3 - 12
School District Information

Allendale County School District
Dillon Four School District
Clarendon One School District
Clarendon Two School District
Hampton One School District

Total number of students enrolled in 2016-2017: 8,338
What Makes Us Unique?

- Communities we serve are:
  - Poverty stricken
  - Limited industry
  - High unemployment rates
  - Low population
Services Provided

- Oral prophylaxis
- Fluoride treatment
- Examination
- X-rays
- Sealants
- Restorative (Amalgam and Resin)
- Space Maintainer
- Extractions
INNOVATIONS: trying new things
Innovations - Stickers

- 1st day of school: consents – every child
- 6 weeks later, another consent sent home if no consent on file
- Kids with no consent on file after 6 weeks – sticker on child
- Sticker visual reminder of consents
Innovations - Bracelet

- Bracelet given to students who have no consent after 12 weeks.
- Visual reminder to sign and return the consent.

Consistency Counts!
Something is sent home every 6-8 weeks during the school year.
Parent pamphlet

When I grow up, I want to show the world my big, beautiful smile!

Smiles has answers for parents who need a helping hand.

Q. Who can use Smiles?
   A. Students enrolled in the school districts we serve.

Q. How do I sign up?
   A. A parent or guardian must sign a consent form before an appointment is made. Call the Smiles office number in this brochure for a consent form.

Q. Where are the centers located?
   A. The centers are located on school grounds in the districts we serve.

Q. Do I have to pay anything?
   A. No. There are no charges to parents. If your child is eligible for Medicaid, the center will bill Medicaid. Parents must either show proof of Medicaid, or a statement of denial from Medicaid. If you have private insurance, we will bill your insurance company.

Q. What care can my child get?
   A. Children receive regular checkups and cleanings. Cavities can be filled and other services will be provided as needed.

Q. How will my child get to the center?
   A. Transportation is provided by the school system. Your child will be picked up, taken to their appointment and returned to school.

Q. Who will treat my child?
   A. A dentist, hygienist, and dental assistant will treat your child. Your child will receive excellent care from a team of dental professionals.

Q. Why should I use Smiles?
   A. Smiles can help families get regular care for their children. When children see a dentist regularly, they can keep their teeth in good health and avoid serious problems later in life.
The first four (4) homeroom teachers at your school to have 100% of their dental consents returned will win a...

- $50.00 gift card!
- All you have to do is remind your students daily to return their consent forms to school.
- How easy is that?
Getting high schoolers involved: Student Ambassador Programs

- Select Ambassador Program students: focus group and survey activists
- 9-12 grade cross section
- Ambassadors help develop survey
- Ambassadors survey peer during lunch
- Incentive: lime green bracelet
Outreach and Education

Attend PTO meetings, Open House, Meet the Teacher, and community and school sponsored events.

Outreach through phone calls, texts, brochures, and back to school packets.
Program Highlights and Opportunities

SUCCESES

- Number of children served
- Children improving oral hygiene
- Number of children that return have reduced caries
- Excellent relationships with schools

CHALLENGES

- Number of consents obtained
- Operational funding
- High school students lack of interest
- Lack of oral health education in community
Increase Access to Oral Health Care for Chicago Public School Children

Mary Pat Burgess, Chicago Department of Health
Katheryn Stafford-Hudson, Chicago Public Schools
Kim Bartolomucci, Oral Health Forum
## CPS Demographics

<table>
<thead>
<tr>
<th>District</th>
<th>Student Enrollment 2016-2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chicago Public Schools</td>
<td>381,349</td>
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</table>

### Total number of Schools 2016 -2017

<table>
<thead>
<tr>
<th>Category</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elementary Schools</td>
<td>421</td>
</tr>
<tr>
<td>High Schools</td>
<td>95</td>
</tr>
<tr>
<td>Charter School (Elementary and High School)</td>
<td>125</td>
</tr>
<tr>
<td>Alternative Schools</td>
<td>11</td>
</tr>
<tr>
<td>TOTALS</td>
<td>652</td>
</tr>
</tbody>
</table>
Participation Numbers Over Time

- Participation in the program decreased for the first time in the program’s history in school year 2013-2014

<table>
<thead>
<tr>
<th>School Year</th>
<th>Participation Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>SY 2011-2012</td>
<td>118,000</td>
</tr>
<tr>
<td>SY 2012-2013</td>
<td>121,000</td>
</tr>
<tr>
<td>SY 2013-2014</td>
<td>113,000</td>
</tr>
<tr>
<td>SY 2014-2015</td>
<td>115,000</td>
</tr>
<tr>
<td>SY 2015-2016</td>
<td>109,000</td>
</tr>
<tr>
<td>SY 2016-2017</td>
<td>88,786</td>
</tr>
</tbody>
</table>

- On average, up to 35% of students seen require restorative care
2016-2017 Oral Health Totals

Number of Students Seen
- 89,786 Students Seen Grades Pre-K thru 12th grade
- 24% of CPS Students Participate in Program

Number of Schools
- 475 Schools
- 73% of CPS Schools

Number of Students with Referrals
- 24,283 (2’s)
- 5,912 (3’s)
Oral Health Education

Every year, OHF Oral Health (OH) Educators visit CPS classrooms to provide OH education and send written information and screening consent forms home to parents/caregivers (~20,000 students)

Screening & Prevention

All CPS students with a signed consent form receive OH services (fluoride, dental cleaning, sealants, screening) at school and are given an OH score:

1. Good oral health
2. 1-5 cavities; not urgent
3. Urgent: 5+ cavities/pain/infection

Case Management Pilot

For all students with an OH score of 3, a case manager will:
- Identify & address families’ needs for additional information & resources
- Help families overcome barriers to accessing needed OH treatment
- Work with community dental providers to ensure that children receive timely treatment (~800 students)

Inform Parents/Caregivers

Parents/caregivers receive a letter confirming the OH screening and informing them of the results.

Overall Goal:

Overall Goal: Improve OH outcomes

Goals:
- Increase OH knowledge
- Increase number of consent forms by 10%

Goal: 100% of parents and caregivers are informed about OH status

Goal: 100% students to find a dental home

NEW

OHF: The Oral Health Forum
CDPH: Chicago Department of Public Health
CPS: Chicago Public Schools
OH: Oral Health
Services Provided by Oral Health Forum

• Oral health education for students
  - In conjunction with the school dental sealant program Oral Health Education is provided by Oral Health Educators
  - 25 minute presentations
  - In a classroom setting

• Outreach and education for parents
  - Materials sent home for school health and/or as part of the oral health related consents
  - Health and oral health information provided at back-to-school night,
  - Presence at school events
  - Back to school packets
School – Based Oral Health Case Management Overview

• Partnership with FQHCs, Dental Vans, Contracted Dentists

• Data Matching with HFS/ S.A. Sprague Grant
  • Target zip codes: 60623, 60629 & 60632
  • Partner with Oral Health Forum (OHF)
  • 2 Case managers to link 3,864 students with urgent referrals to treatment
  • Oral Health Education and increase consent return
PILOT PROGRAM 2016-2017

• CPS Principal Portal - CPS Parent Portal
  • Linkage to all schools
  • Notice that Dentist is coming to the schools – 2wks prior to date

• CPS Health Packet
  • School wide inclusion of the dental consent / HIPAA release

• Robo Calls

• Wrist Bands

• Posters
The **DENTISTS** are coming to your school:

**Date:**

The Following Services will be provided:

- [x] Dental Exam
- [x] Dental Cleaning
- [x] Fluoride
- [x] Dental Sealants - if needed

Sign Dental/HIPAA Consents and Return to Office

CPS Dentist is Coming to Your School  Return Signed Consent/HIPAA Form
PILOT PLAN – 2017 -2018

• MIKVA CHALLENGE - National Organization
  – Illinois, Washington DC, Los Angeles
• High School Student Involvement
• Promotion of Oral Health Dental Program
  – Health Champion
• Posters and Wrist Bands
• Social Media, Video, Microsite
Contact Information

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Questions?

Please enter your questions into the “Q&A” inbox of the Zoom control toolbar.
BECOME A MEMBER!

www.sbh4all.org/membership
BACK to SCHOOL REMINDERS

Complete Your National School-Based Health Care CENSUS
www.sbh4all.org/2016-17Census

While Entering CENSUS Data, Report the National SBHC PERFORMANCE MEASURES
(Report all your data at once through the Census portal.)

Beginning Monday, September 18
Submit Your ABSTRACT for 2018 National SBHC Convention
www.sbh4all.org/training/convention/cfa
SAVE THE DATE

NATIONAL SCHOOL-BASED HEALTH CARE CONVENTION

June 24-27

2018

INDIANAPOLIS, IN

FUELING YOUR GROWTH
In Confidence, Competence, and Vision
Questions?

Please enter your questions into the “Q&A” inbox on the Zoom control toolbar.
Thank You!

Additional Questions? Contact us at: info@sbh4all.org