Quality Counts: Setting You and Your EHR up for success in documenting and reporting the five standardized performance measures for SBHCs

October 11, 2016
Quality Counts

- Why Quality Counts
- Measure Selection Process
- Five Performance Measures
- Setting Up For Success
- Compare Your Data Nationally
- Data Use, Privacy, and Security
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Quality Counts: Setting You and Your EHR Up for Success in Documenting and Reporting the Five Standardized Performance Measures for SBHCs

Tuesday, Oct 11, 2016 - 2:00pm
Presenters

Lynn Bakken, MSN, PNP-BC
Medical Director, MCPN

Maureen Daly, MD, MPH
Clinical QI Consultant, CDPHE
1. Describe why a set of standardized performance measures is essential to strengthening and sustaining SBHCs

2. Understand basic EHR terminology and how to speak to your vendor and IT support

3. Identify three potential solutions to data extraction
Why Measure Performance?

1. Payment reform & Population health
   a. Payment for health outcomes not visits
      i. Key Performance Indicators (KPI)
   b. Payment for improving the health of a population
      i. Population could be all the patients of a clinic
      ii. Population could be all the students in the school

2. Colorado (among others) is taking the lead
   a. Train has left the station
Why Measure Performance?

3. Demonstrate your SBHCs as the Leaders
   a. Having data supports SBHCs as ahead of the pack
   b. Be indispensable to the medical sponsor
Web Resources

Population Health & Payment Reform

Big data in health care
Standardized performance measures for SBHCs

- Annual well child visit
- Annual risk assessment
- BMI screening and nutrition/physical activity counseling
- Depression screening
- Chlamydia screening
Electronic Health Record Terminology

- 87% of SBHCs use an electronic health record (EHR) (2013-14 Census of SBHCs)

- All certified EHRs allow for extraction of data that is entered:
  - CPT codes (Procedure Codes)
  - ICD (Diagnosis codes)
  - Demographics (DOB, gender, race/ethnicity)
  - Discrete fields
  - Observational terms
  - Free text (not extractable)
Quality Counts Measures Dictionary

Link to Quality Counts Measures Dictionary:
http://www.sbh4all.org/resources/quality-counts/five-performance-measures/
## Annual Well Child Visit

<table>
<thead>
<tr>
<th>CPT</th>
<th>Established Pt</th>
<th>New Pt</th>
<th>Age Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>99391</td>
<td></td>
<td>99381</td>
<td>Infant</td>
</tr>
<tr>
<td>99392</td>
<td></td>
<td>99382</td>
<td>1-4 years</td>
</tr>
<tr>
<td>99393</td>
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<td>99383</td>
<td>5-11 years</td>
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<td>99394</td>
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<td>99384</td>
<td>12-17 years</td>
</tr>
<tr>
<td>99395</td>
<td></td>
<td>99385</td>
<td>18+ years</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ICD10</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Z00.121</td>
<td>Child health exam w/ abnormal findings</td>
</tr>
<tr>
<td>Z00.129</td>
<td>Child health exam w/o abnormal findings</td>
</tr>
<tr>
<td>Z00.00</td>
<td>Adult med exam w/o abnormal findings</td>
</tr>
<tr>
<td>Z00.01</td>
<td>Adult med exam w abnormal findings</td>
</tr>
</tbody>
</table>
But how do you capture Well Child Visit done by outside provider?
Aspects of Performance Measures for Which there is a CPT/ICD

- Well child visit done at SBHC
- BMI, nutrition & physical activity counseling
- Depression screen
- Chlamydia screen

And maybe annual risk screen
Aspects of Performance Measures for Which there isn’t a CPT/ICD

- Well child visit done by non-SBHC provider
- Annual risk assessment (in some states)
- Depression follow-up plan
- Sexual activity (to determine denominator for chlamydia screening measure)
"Talking the talk’ with your EHR vendor or IT support
How to convert free text into data that you can query/extract?
Create Discrete Fields

**Discrete field** = is finite and could have a numeric value

*Examples:*

1. Are you sexually active? (Yes or No)
2. PHQ 2/9 Depression Screening Scores
3. Number of mental health follow-up visits planned for positive depression
Create Observational Terms

Observational term = on a continuum, not numeric

Example:

Where was your last well exam?

- Each response has no statistical reference and there are an infinite number of possibilities
WCV by Non-SBHC Provider
Depression Follow-up Plan
Sexual Activity

Are you sexually active?  Yes  No
If Yes, Type
Chlamydia Screen
HIV Screen
*Past HIV InHouse Result?
Are you interested in any information about BC?
Reproductive Health form
Data Collection

TIPS

• Start reporting on what you already collect via CPT/ICD10.

• Verify that all CPT and ICD of interest are in EHR & add if not.

• Talk with providers to be sure all are knowledgeable of correct CPT & ICD codes to use for performance measures.

• Start with adding discrete fields/observational terms that are important to your agency/funders.
Which best describes your situation?

- I am part of a system with IT support and we can report the performance measures.
- I am part of a system with IT support and we’ve been unable to report the performance measures.
- I am part of a system with no IT support.
- Other
Scenario A

Your SBHC has IT support but you have been unable to report the performance measures.
Making the Case with your Medical Sponsor

- Know the organization’s data reporting priorities
- Show where you can improve the overall scores
- Be willing to be the index site
Tips for Communicating with IT Support-Data team members

The clinic quality lead - that's you!
Your internal data analyst (if you have one)
EHR vendor representative?
Other geeks you know?
Scenario B

You are part of a system with no IT support.
Creation of Customized Report

- Vendor/VAR
- Cost/Cost Sharing
- HIPAA Issues
- Specs
Creation of Customized Report

Suggested Fields

- Name
- Patient ID
- DOB
- Gender
- Race/Ethnicity
- Date of Service
- Visit number
- Provider type
- Diagnosis codes (ICD)
- Procedure codes (CPT)
- Third party payer
- Location of service code
- Other discrete fields
Advanced EHR Training

• Data savvy staff

• Excel expertise for analysis
  • Consider graduate students/interns
Quality Counts: State and Local Perspectives and Promising Strategies for Documenting and Reporting the Five Standardized Performance Measures

Presenters: CoIIIN participants
Date: Thursday, November 17, 2016 at 2PM EST
Questions?
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Call for abstracts open
September 19-November 6
Questions?
Contact us:

Maureen Daly
daly4050@gmail.com

Lynn Bakken
lynn.bakken@mcpn.org

Hayley Love
hlove@sbh4all.org